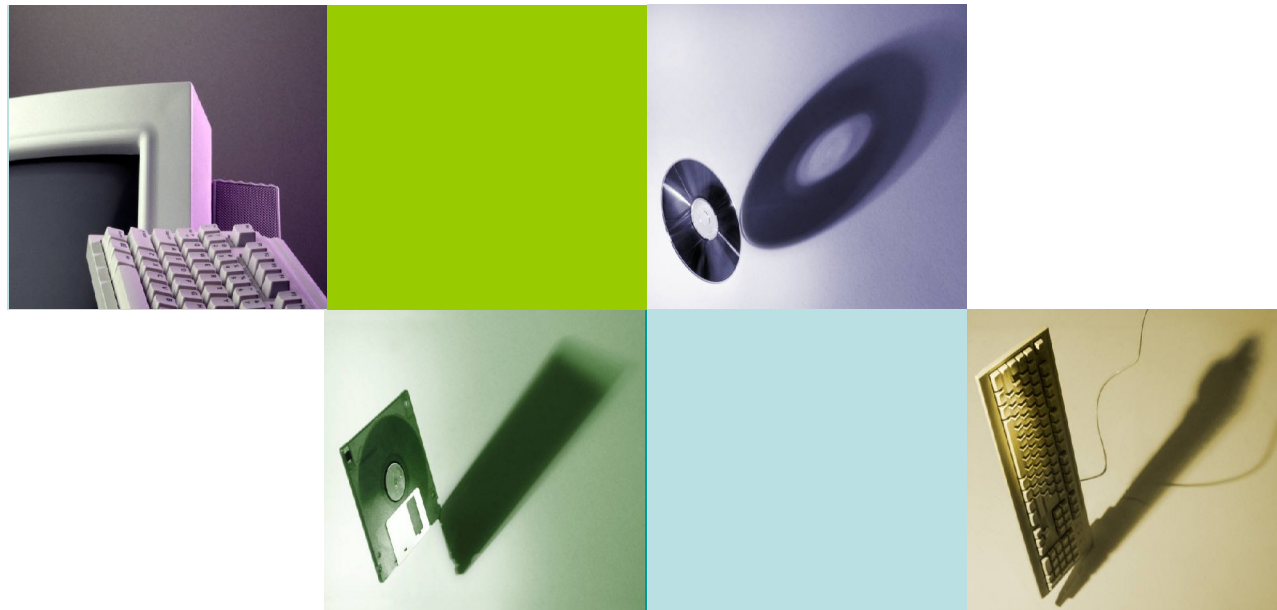


# AHMEDABAD SOFTWARE

Consulting Solution

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## Service & Support



# Customer Service & Support Module

- The Module is menu driven. Sales related activities more effectively and timely. Sales module can be used as a stand-alone module.
- Service module maintains Customer complain, repairing, engineer's out duty record, free replacement details, project details, Service details, Customer history, Service and sales management contract details.
- The module provide the necessary information to control monitor and administrator costumer service activities.
- A list of some features of service module that can be benefited a business operation follows.



# The Package Maintains The Detail

- Customer compliant detail.
- Engineer's out-duty records
- Service persons out-duty detail.
- Service details
- Free replacement detail
- Service agreement Detail
- Supply of service spares (Chargeable/ non- Chargeable)
- Repairing detail
- M/c Erection & commissioning detail
- Post-Installation detail
- Customer history
- Expiries detail

